

The Audit Scope

Volume 23, Issue 9



May 2011

OBPresident's Message:

As I sit down to write my last message, I cannot believe that it is actually that time already. I would like to take this opportunity to thank all of the members for the opportunity to serve as your president for the past year, it has truly been an honor and I have enjoyed getting to know so many of you. I would also like to thank the board of governors and committee chairs for their support and hard work. And last, but certainly not least, I owe a huge thank you to the amazing officer team that I had helping me out this year...Shannon, Tiffany, Valerie and Crystal, you have made this year great and I look forward to working with you in the future.

Our April meeting was held at the Washburn University Memorial Union on April 6. The topic was Privacy Risk in Social Media and was presented by Gordon Braun with Protiviti. That morning we also held a seminar on the HealthSouth fraud with former CFO's Aaron Beam and Weston Smith as the presenters.

Our May meeting will be our annual afternoon social and will be held at Frances O'Dooley's on May 3. I hope to see each of you there to enjoy a little social time with fellow members and the presentation on the Health Care Fraud at Schneider Medical Clinic.

Thank you,

Dana Shipley
Topeka Chapter President

May Program

Topic: Health Care Fraud – Schneider Medical Clinic

Speakers:

Roger Palmer, CFE, CPP, CIFI, AHFI, CFCI
Manager, Corporate Investigations

Marguerite Mzhickteno, CPC
Special Investigations Auditor

May Social and Meeting

Date: Tuesday, May 3, 2011

Place: Frances O'Dooley's
Emerald Room
1930 SW Westport Dr #100
Topeka KS 66604-4054

Time: 3:00-5:00 p.m.
Social starts at 3:00 p.m.
Meeting starts at 3:30 p.m.

Menu: Chips and salsa
Vegetable tray
Cookie tray
Meatballs
Club sandwiches

RSVP: By noon, April 29, 2011

Reservations: Richard McMullen
KDOT Office of Inspector General
E-mail: Hmcmullen@ksdot.org
785-296-5399
Hearing impaired - 711

Registration:	Member	Non-member
Social & meeting	\$12	\$17

Roger Palmer has been managing the Anti-Fraud effort at Blue Cross and Blue Shield of Kansas since the inception of the unit in May 1984.

Roger joined Blue Cross and Blue Shield of Kansas in 1982 and served a two-year stint in Actuarial Services. He then helped create the Special Investigations Unit. Today, he supervises a staff whose mission is to "resolve allegations of wrongful activity directed at corporate assets". The SIU was recognized by the National Health Care Anti-Fraud Association with their 2010 "Investigation of the Year" award. In addition to the investigative activities, Roger is also responsible for resolving matters of ethics and compliance for the organization.

The Audit Scope

Volume 23, Issue 9



May 2011

Roger is a Reid graduate and has taught many continuing education courses at national and regional conferences. He is a frequent speaker before numerous professional and civic groups regarding various fraud and security-related topics. Roger has authored many articles that have been published in professional journals.

EDUCATIONAL/PROFESSIONAL DESIGNATIONS:

- ✓ Bachelor of Arts, Miami University, Oxford, Ohio - 1978
- ✓ Certified Fraud Examiner (CFE) – 1989
- ✓ Certified Protection Professional (CPP) – 1990
- ✓ Certified Insurance Fraud Investigator (CIFI) – 2000
- ✓ Accredited Healthcare Fraud Investigator (AHFI) – 2002
- ✓ Certified Financial Crimes Investigator (CFCI) - 2008

AFFILIATIONS/AWARDS:

- Member of the F.B.I. Health Care Anti-Fraud Working Group.
- Member of the Greater Kansas City Metro Insurance Fraud Task Force.
- Recipient of the 2004 "Distinguished Achievement Award" as given by the Association of Certified Fraud Examiners.
- Recipient of the "2010 Investigation of the Year" award given by the National Health Care Anti-Fraud Association.

Marguerite Mzhickteno, CPC Special Investigations Auditor

Marguerite has worked at Blue Cross and Blue Shield of Kansas for 25 years and has been in the Health Care Industry for more than 30 years. She has spent the last 6 years performing provider audits and has been in the SIU for almost 4 years. She is currently responsible for investigating allegations of fraud and/or abuse directed towards Blue Cross and Blue Shield of Kansas assets.

Marguerite is a Certified Professional Coder, as designated by The American Academy of Professional Coders. She also holds professional memberships with The National Healthcare Anti-Fraud Association, The Institute of Internal Auditors and The Association of Certified Fraud Examiners.

She has held various volunteer positions during her employment and currently is a member of the Corporate Wellness Committee and the Credit Union Supervisory Committee.

She is a proud mother of two grown children, Rachel and Aaron and has been married to her husband, Larry for 25 years.

IIA Chat

Name: [Kathleen Heaney](#)

Employer and Position: [FHLBTopeka-Auditor I](#)

Time in this position: [3.5 years](#)

Education: [BBA in Accounting with a minor in Spanish, and MBA](#)

What was your first job? [Working at a brand-new Walgreen's store as a cosmetologist. The manager didn't realize I was only 15 until my first day of work, but kept me on anyway...](#)

What is your favorite food? [Dill Soup, it's an old family recipe, basically dough, cheese, milk and dill, yummmm! I also love Gobs, which is another old family recipe.](#)

What is your dream vacation? [A beautiful beach with great food and drinks, good company, and extreme relaxation. Oh, and in my dream I would look awesome in a bikini while there!](#)

What is your favorite TV show? [Any of the Housewives on Bravo, Cougartown, Chelsea Lately, The Middle, Modern Family, It's Always Sunny in Philadelphia, Desperate Housewives, 16 and Pregnant, Jersey Shore, Lifetime, all of the horrible TV that rots your brain!](#)

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Volume 23, Issue 9



May 2011

What talent would you most like to have? I'd love to sing really, really well. I sing pretty regularly now, but it is to the detriment of anyone near me. I'd like to take singing lessons to get really good at one song so that I can wow a karaoke audience.

What book are you currently reading? Not sure I should admit this, but it has been funny so far. "Are You There Vodka, It's Me Chelsea" by Chelsea Handler.

If you could have any job you wanted, what would it be? Landscaping in the spring, summer and fall and work in a greenhouse in the winter, but I'd like it to pay a lot more than it does...

What would you like to get around to doing when you have time? Singing and art lessons, volunteer more, work out seven days a week, take up running, lots of house and yard work, the list goes on and on!

How would you like to be remembered? I want them to say she was a sassy, spitfire of an old-woman (I think these are the elderly that are the most entertaining), but she was also fun, kind, honest, sincere, generous, accomplished, and a friend to all.

Who is the person you most admire and why? My mom, she raised 3 wonderful children while working as a Nurse Practitioner in the mental health field. She was the kind of person that everyone loved to have around, she made everything more fun.

What might people be surprised to learn about you? I'm very transparent, so people that know me are not often surprised.

What is your favorite thing about spring? New life and sun!

FYI:

If you are interested in serving on a committee next year, please let one of the officers or board members know.

Chapter Website

Looking for a new job? Looking for current and past newsletters? Do you want to register for the monthly chapter meetings? Are you always looking for new resources for researching those best practices? If you answered "yes" to any of the above questions, then you should check out the Topeka IIA Chapter website at www.theiia.org/chapters/topeka. The website not only offers all of the features listed above, but it also allows our members to submit job postings, news, and events related to our local chapter and the internal audit profession.

Newsletter Articles:

Please contact Dana Shipley with any articles or suggestions for the newsletter. You may also know of special events (weddings, promotions, certifications, etc.) that you would like to put in the newsletter. dana.shipley@westarenergy.com

The Audit Scope

Chapter Objectives

Service To Members

- Education Objective: Offer over 20 hours per year of affordable CPE with more than 60% rated as excellent.
- Certification Objective: Two members become certified annually.
- Social Objective: Members get to know other members from different organizations.

Service To Profession

- Membership Objective: Increase active membership.
- Professional Development Objective: Hold 15 hours of seminar CPE annually.

- Academic Relations Objective: Promote the profession at Washburn University.
- Government Relations Objective: Keep government membership.

Chapter Administration

- Leadership Development Objective: Have 1 or 2 officers attend the Leadership Conference.
- Chapter Finance Objective: Have our lunch meeting fees cover the meeting expense; make additional income from the seminars to fund other activities (Leadership Conference, WU scholarship, WU student night).
- Communication and Participation Objective: Send out monthly newsletter and update website.

Topeka CAP Summary				
			As of:	04/08/11
Category	Minimum for Bronze	Chapter Points (to Date)	% of Minimum	Balance to Minimum
I. Service to Members	325.00	1,137.71	350%	Achieved!
II. Service to Profession	200.00	512.01	256%	Achieved!
III. Chapter Administration	160.00	252.00	158%	Achieved!
	685.00	1,901.72		
Total from Master Template:		1,901.72		
Current CAP Status:	Gold (Platinum)			
Targets:				
Bronze	685.00			
Silver	1,060.00			
Gold (Platinum)	1,560.00			

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Upcoming Local IIA Events

<u>DATE</u>	<u>TIME</u>	<u>LOCATION*</u>	<u>Sponsoring Chapter</u>
05/05/11	7:45 registration Program 8:15- 12:00 Lunch 12:00	Figlios (on the Plaza)	Kansas City - Auditing High Risk Contacts
05/06/11	8:00 a.m. – 3:30 p.m.	U.S.Ag Bank (Farm Credit Bank building)	Wichita – www.theiia.org/wichita Electronic Discovery & Integrated Auditing (each a half day session)

The Audit Scope

2010-2011 Officers and Board of Governors

President	Dana Shipley	Westar Energy
1 st VP, Seminars	Shannon Wagner	Security Benefit
2 nd VP Meetings	Tiffany Lake	Westar Energy
Secretary	Valerie Burrell	Capitol Federal Bank
Treasurer	Crystal Perez	Capitol Federal Bank

Board Member	Ray Wheeler	FHLB Topeka
Board Member	Jeanne Slusher	Security Benefit
Board Member	Kyle Brewster	CHAN Healthcare
Board Member	Kathy Spain	Capitol Federal Bank
Board Member	Jenny Tryon	Westar Energy
Board Member	Kathleen Heaney	FHLB Topeka
Board Member	Jay Davis	SRS
Board Member	Robert Knott	Capitol Federal Bank
Board Member	Candace Hapgood	FHLB Topeka
Board Member	John Gibbons	Office of the State Bank Commissioner
Board Member		
Board Member		

Membership		
Academic Relations	Tom Clevenger	Washburn University
Government Relations		
Newsletter	Jeannie Macfee	Westar Energy
Seminars	Shannon Wagner	Security Benefit
Programs	Tiffany Lake	Westar Energy
Librarian	Nick Kramer	KHPA
CIA Program	Kathy Spain	Capitol Federal Savings
Audit Committee	Mary Hoover	SRS
Historian		
Directory	Julie Pennington	Legislative Division of Post Audit
Nominating	Dana Shipley	Westar Energy
Hospitality	Richard McMullen	KDOT
Web Site	Julie Pennington/ Richard McMullen	Legislative Division of Post Audit/ KDOT
Certificates	Bob Stambaugh	BCBS