# FORENSIC EXPERTS · INVESTIGATIONS



# Forensic Accounting and Fraud Investigation

IIA Atlanta Chapter / Governmental & Not-for-Profit January 28, 2022

## **Course Overview and Objectives**

#### Background / Overview / Context

- Skill Sets and Background for Fraud Investigation and Forensic Accounting
- Financial / Operational Processes
- Fraud Schemes
- Investigation Methodology



## **Course Overview and Objectives**

#### **Theoretical Concepts and Framework**

- Forensic Data Preservation and Collection
- Types of Data for Analysis: Qualitative and Quantitative
- $_{\circ}$  Data Analysis Tools and Sources
- Data Analysis Queries



## **Course Overview and Objectives**

#### **Practical Applications and Case Examples**

- Payments to Suspicious Vendors
- $_{\circ}$  Payroll Fraud and Abuse
- Top Current Red Flags (from a recent case): Capital Projects / Construction, Contracts and Procurement





Skill Sets and Background for Fraud Investigation & Forensic Accounting

## The Forensic Accountant: Skill Sets

#### Knowledge and Experience in:

- Financial Statements and Audit
- Internal Controls and Operational Processes
- Fraud Schemes
- Investigation and Legal Elements of Fraud
- Psychology of the White-Collar Criminal

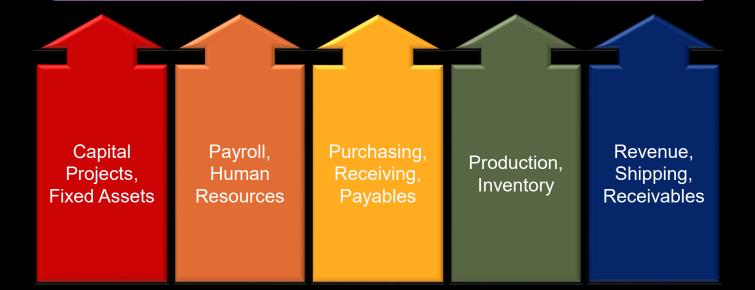




# Financial / Operational Processes

#### **Typical Financial / Operational Processes**

Financial Reporting, General Ledger, Analysis, Reconciliation







# Fraud Schemes

#### **External Fraud**

Theft of Data, Intellectual Property

Identity Theft

**Financial Institution Fraud** 

**Payment Fraud** 

Insurance Fraud

Healthcare Fraud

Consumer Fraud

Cyber Fraud / Cybercrime

Contract and Procurement Fraud

Bankruptcy / Insolvency Fraud

Securities Fraud

Money Laundering

Tax Fraud



External / Non-Occupational Fraud

## **Internal Fraud**



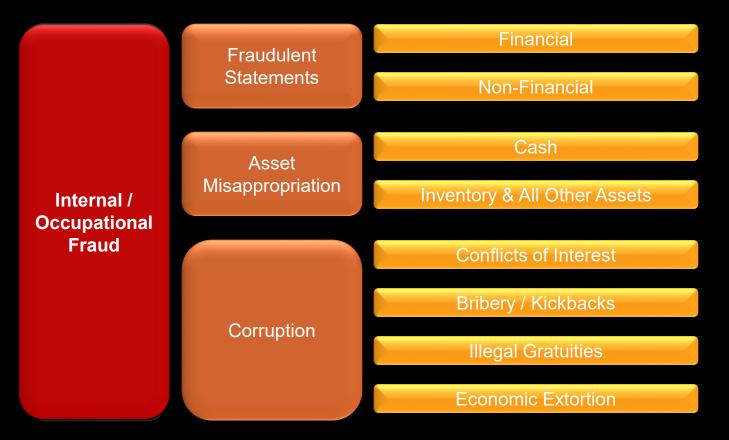
#### Fraudulent Statements

#### Asset Misappropriation

#### Corruption



#### **Internal Fraud**





## 'Traffic Signals'



- Perpetration, Schemes and Risks
- Detection, Symptoms and Red Flags
- Prevention, Controls and Countermeasures





Investigation Methodology: From Investigation to Prosecution

## **Investigative Phases**

Reporting, Testimony

Interviews, Surveillance

**Supporting Documentation** 

Data Preservation and Analysis

Case / Team Assessment, Develop Scheme Theory

**Engagement Acceptance and Administration** 



Rocks, Puzzles and Skeletons	
Skeleton	
es = Data Analysis	
cles = Documentation	
ns, Cardiovascular = esses, Interviews	
= Reporting	

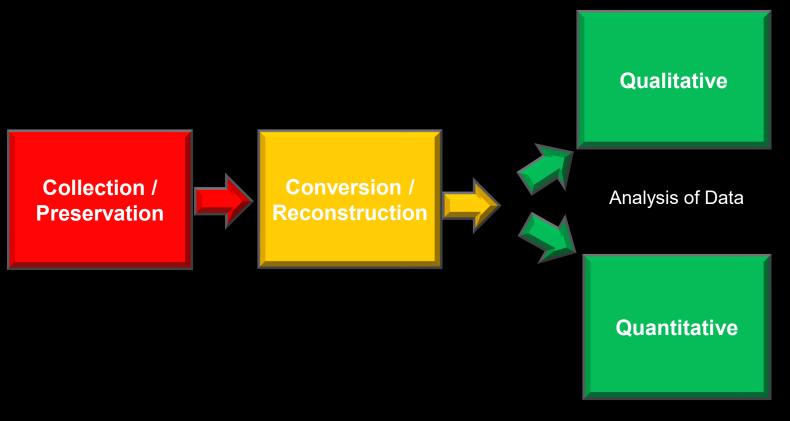






## Forensic Data Analysis: The Skeleton

## The Process of Data Forensics and Analysis







Types of Data for Analysis: Qualitative and Quantitative

## **Quantitative Data: Financial Analysis**

#### **Data Files and Fields**

- Vendor / Supplier Master File
- Employee Master File
- Invoice Listing
- Check / Payment Listing (Payables, Payroll)
- Expense Reimbursement Reports





## **Data Analysis Tools and Sources**

## Sources of Data: Financial

#### Quantitative / Financial

- Bank Statements
- Tax Returns
- Utility Bills
- Credit Reports
- Credit Card Statements
- Mortgage Statements
- o IRA, 401(k) Accounts
- Brokerage Accounts

#### Qualitative / Lifestyle

- Real Estate Tax
- $\circ$  Property Tax
- Assessments
- Liens, Judgments



## **Qualitative Data: Background Checks**

- Employers
- Criminal Records
- Addresses
- Driver's License
- Professional Licenses / Affiliations
- Bankruptcy Records
- Liens / Judgments
- Property Deeds
- Foreclosures
- Assessments
- Evictions

- Vehicle Information
- Global Watch Lists
- U.S. Business / Corporate Affiliations
- $_{\circ}$  UCC Filings
- Aircraft Records
- Pilot Licenses
- Voter Registrations
- Hunting Permits
- Weapon Permits
- Relatives
- Neighbors



## Data Analysis Aggregators and Software (Tools)

#### Quantitative / Query

- ACL
- IDEA
- ActiveData
- ScanWriter
- MS Access
- MS Excel

#### Qualitative / Background

- $\circ$  TLOxp
- $_{\circ}$  Tracers
- $_{\circ}$  DelvePoint
- CLEAR





Putting Theory into Practice: Case Examples and Applications



#### **Payment Stratification**

<u>>\$500K</u>: 10 Vendors, 1,000 invoices, \$20 million

<u>\$100K - \$500K</u>: 50 Vendors, 2,000 invoices, \$10 million

<u>\$5K - \$100K</u>: 500 Vendors, 10,000 invoices, \$10 million

< <u>\$5K</u>: 2,000 Vendors, 8,000 invoices, \$2 million



#### Vendor A (1 invoice, \$35,000)

- Only documentation is proposal for motivational speaking
- No evidence of services provided
- Ties to known criminal activity

#### Vendor B (9 invoices, \$154,192)

 $_{\circ}$  7 of 9 voucher packages missing from files



#### Vendor C (14 invoices, \$627,942)

FY03 Contracts totaled only \$206K

#### <u>Vendor D (2 invoices, \$73,066)</u>

- Building rent paid one year in advance
- Rent amount appears excessive

#### Vendor E (28 invoices, \$437,192)

- No contract listed
- Checks hand delivered to employees

NOTE: Vendors C, D and E located at same physical address.



#### <u>Vendor F (24 invoices, \$219,575)</u>

- Inadequate or altered documentation
- No invoice number or missing invoice number
- Invoices generated from 4 different addresses
- Unusual / complex billing & payment process
- $_{\circ}$   $\,$  Invoices prepared & approved by same person





# Payroll Fraud

## Payroll Fraud: Perpetration, Schemes and Risks

- Ghost Employees (or keeping former employees on the payroll)
- Overpayment Schemes (by Inflated Rates and / or Hours)
- Diverting Wages or Payroll Taxes (Theft of Withholding Taxes)
- Stealing Paychecks / Fraudulent Endorsement



#### **Data Analysis: Payroll Statistics**

In 2,110 different SSN's paid in One Year (\$45.8MM):

- 4 employees, 86.8 hrs Avg. / Wk (\$225K)
- $_{\circ}$  5 employees, 75.0 hrs Avg. / Wk (\$232K)
- $_{\circ}$  322 employees, 60.7 hrs Avg. / Wk (\$11.2MM)
- 38 employees, 55.0 hrs Avg. / Wk (\$1.5MM)
- 912 employees, 41.2 hrs Avg. / Wk (\$28.6MM)
- 829 employees, 8.8 hrs Avg. / Wk (\$3.9MM)
- 83 employees, 0.0 Total Hours Worked (\$239K)



## Payroll Case Example

• Same SSN, but Different Employee Number & Pay Rate

#### Example: Employee A

Hours Worked: 4,123 in FY1, 4,078 in FY2 Pay Rates: \$9.50 and \$20.15 (FY1) / 22.27 (FY2) At higher pay rate, 80 hours in every pay period Total Annual Comp: \$63K (FY1), \$67K (FY2)



## In a Single Month...

#### By County A:

- Paid 94 hours Regular Time (Not Comp Time)
- $_{\circ}$   $\,$  Also paid for 98 hours Compensatory Time  $\,$

#### By County B:

- $_{\circ}$  Paid \$10,000 at a rate of \$500 per day
- $_{\circ}$  Equates to 20 days or 160 hours

254 hours > 248 hours

(31 x 8, including weekends and one holiday)



## In a Two-Week Period...

#### By County A:

- Paid 62.5 hours Regular Time (not Comp Time)
- Paid 17.5 hours Clock Time (not Comp Time)

#### By Vendor:

- Paid \$7,500 for work during same week
- Documented by e-mail
- Not disclosed to County Commissioners





# Analysis to Identify Red Flags

## Data Queries and Analysis Concepts

- Pre-defined queries designed to identify symptoms and indicators of possible fraud ('Red Flags')
- Trend / Fluctuation (Vertical / Horizontal) Analysis
- Payment Stratification
- Inconsistent Dates
- Payroll Hours, Rates, Pay Types
- Consulting Services, P.O. Boxes, Initials
- Reconstruction of Bid Packages
- Reconstruction of Payment Request / Payment Application Packages
- $_{\circ}$  Benford's Law



### **Typical Queries for Identification of Red Flags**

- 1. Vendors: New, Inactive, Cancelled
- 2. Employees: New, Inactive, Cancelled
- 3. Vendor / Employee Address Match
- 4. Invoice: Same Invoice / Same Amount / Same Vendor
- 5. Invoice: Same Invoice / Same Amount / Different Vendor
- 6. Expense Reimbursements
- 7. Rounded Dollar Amounts
- 8. Payments made on Holidays
- 9. Payments made on Weekends



## Top Current Red Flags (from one recent case)

- 1. Changes in ratings of bidders
- 2. Slow payment  $\rightarrow$  Fewer bidders  $\rightarrow$  Same bidders  $\rightarrow$  Higher Prices
- 3. Contractors meeting with government leaders (e.g., commissioners)
- 4. Work performed, but not in contract (Out of Scope)
- 5. Work in contract, but not performed ('Padding' or 'Cushion')
- 6. Vendor evaluations that are consistently below average (Poor quality work)
  - 19 Evaluations: 5.89 (Sep 2014 Dec 2020)
  - 21 Evaluations: 3.00 (Oct 2016 Jul 2021)
  - 16 Evaluations: 4.75 (Dec 2015 Jul 2021)
- 7. General, repetitive, minimal descriptions of work performed



## Top Current Red Flags (from one recent case)

- 8. Culture: Lack of in-house expertise / 'Not my job' / 'Turn a blind eye / deaf ear'
- 9. Contractors functioning as Full-Time Employees (FTE / 40 hrs. / week for months and years, at 4x pay multiple)
- 10. Change Orders prepared after work performed
- 11. Change Orders more than 50% of the original contract
- 12. No line-item reconciliation of actual spending to budget / contract
- 13. Chronic over-spending of budgets and contracts
- 14. Chronic, Extended Missed Deadlines and Requirements
- 15. Ineffective work, in achieving objectives





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## Red Flags Identified by Data Analysis

- 1. Award to other than lowest (or best rated) bidder
- 2. Different specifications than prescribed in RFP
- 3. Unusual matches (Vendors at same address, multiple SSN's, etc.)
- 4. Failed tests or inspections
- 5. Too few bidders
- 6. High / excessive prices, compare with market, P.O. or other vendors
- 7. High volume purchases, compared with history or need
- 8. Improper change orders
- 9. Late delivery / missed deadlines
- 10. Low bid award  $\rightarrow$  change order



## Red Flags Identified by Data Analysis

- 11. Low quality products or services
- Bidder data (late bidder is winning bidder, winning bid is just lower than 2<sup>nd</sup> lowest)
- 13. Pattern or qualified or previous bidders not bidding, same bidder wins large majority of contracts
- 14. Missing inventory (received, but not used; invoiced but not received; returns with no related credits)
- 15. Multiple payments in same / similar amounts
- 16. Multiple purchases under bid limits
- 17. No purchase order or contract
- 19. No receiving report
- 20. Payment without invoice



## Red Flags Identified by Data Analysis

- 21. Price discrepancies
- 22. Qualified contractors fail to bid
- 23. Questionable invoices
- 24. Questionable purchases
- 25. Purchases of consumer items (identified with SIC codes)
- 26. Questionable sole-source awards / contracts
- 27. Sequential invoices
- 28. Small initial purchase, followed by much larger purchase(s)
- 29. Unknown bidder(s) or vendor(s)
- 30. Unusual approval pattern(s)
- 31. Unusual bid pattern(s)
- 32. Line-item bids too low

