

Atlanta IIA Chapter March 11, 2022

Fraud Risk Assessment

A Key Element of an Effective

Anti-Fraud Program



## Meet Our Presenters





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# Agenda



Current Fraud
Landscape/
Background
information

Anti-Fraud Program and Controls

2

Fraud Risk
Assessment –
Approach and
Methodology

Fraud Risk
Assessment
Best Practices
and Tools



# Polling Question #1

## Which functional area do you represent at your firm?



- A. Internal Audit
- B. Risk Management
- C. Executive Management
- D. Finance/Other



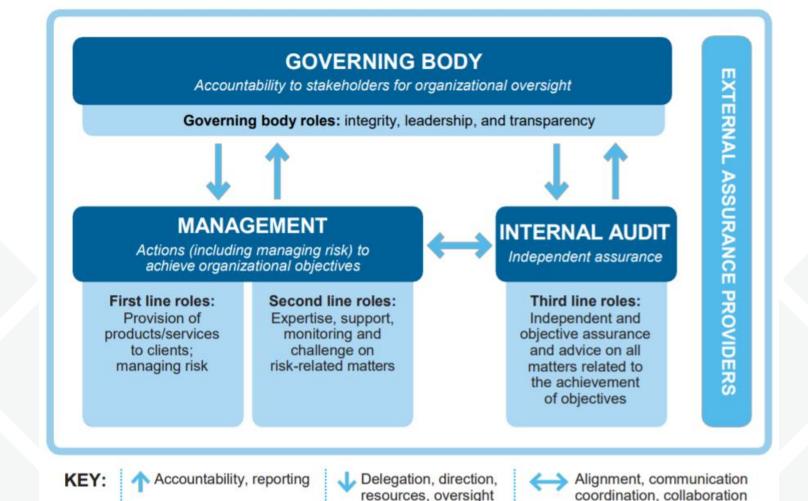
HERE'S THE ETHICS STUFF. IT'S ALL THERE - JUST SIGN ON THE LAST PAGE.



# **Current Fraud Landscape**

## **IIA Three Lines Model**





March 9, 2022

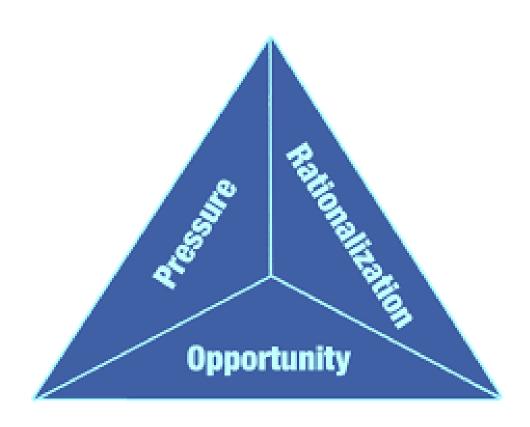
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## Fraud Triangle

Three core concepts when taken together, create a situation ripe for fraud.

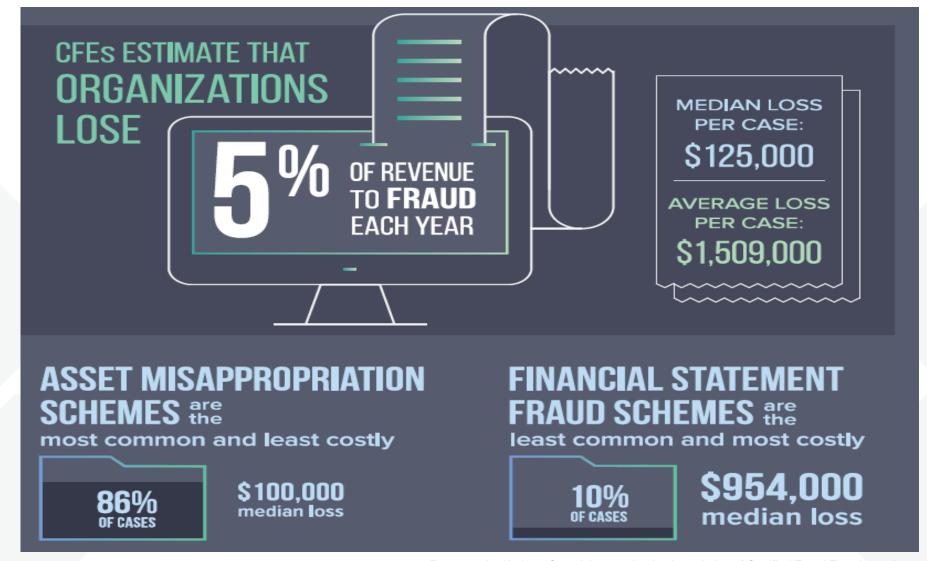
- **1. Pressure** Think motive financial, personal vices or other pressures
- 2. Rationalization Important component of most frauds; people need to reconcile their behavior (ex. I am underpaid, I deserve this.)
- Opportunity Open door for solving a nonshareable problem in secret by violating a trust relationship; accomplished by generally weak or no controls

Each element must co-exist with the other.



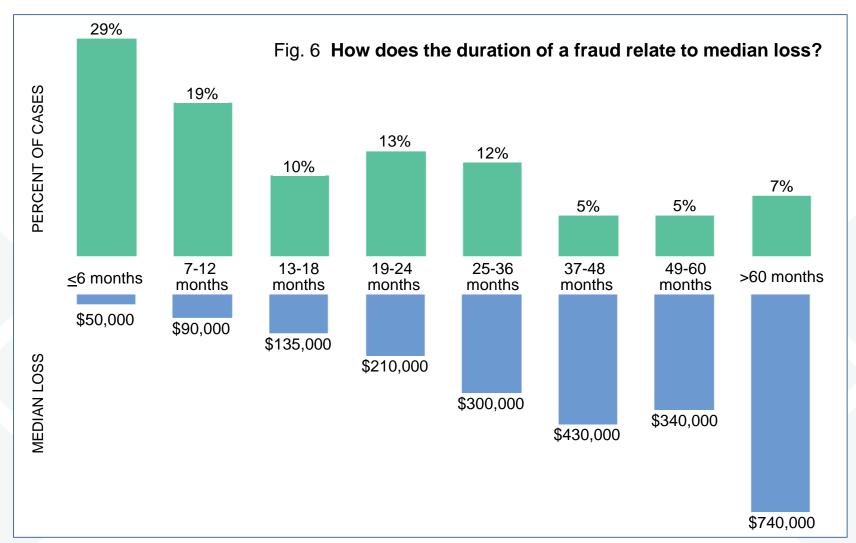
### 2020 Fraud Statistics





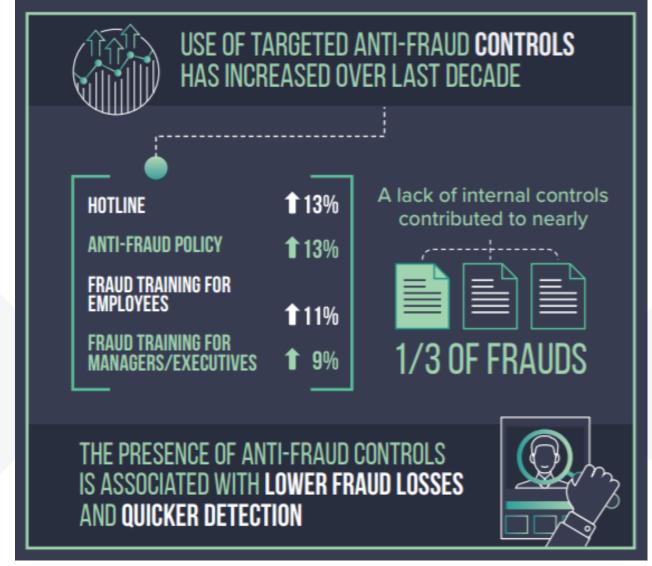
## 2020 Fraud Statistics





### 2020 Fraud Statistics





# Polling Question #2



# What percentage of revenue is believed to be lost to an organization due to occupational fraud?

- A. 15%
- B. 8%
- C. 5%
- D. 2%

# Increases of Fraud During the Pandemic



Economic Pressure

**Unfilled Positions** 

Increased Stress and Uncertainty

Record Phishing/Smishing

Job Roles Changing for People Still Employed

System Access Overlaps with New Roles

Segregation of Duties Challenges

Working in Isolation

Distracted Management

## Control / Risk Focal Points for 2022



The Three Lines work collaboratively to holistically look at risk, including identifying new risk that emerged over past 24 months. Continue to adjust 2022 Plan as needed

Reiterate Tone at the Top Messaging Addressing Ethical Challenges

**Economic** conditions, including inflationary pressures,

constrained growth opportunities

What critical projects affecting controls and risk were put on hold and might not be addressed?

Usage of RPA, AI or other process enhancements?

Third Party risks

Cyber, cyber, cyber

Employee flight risks

# Polling Question #3

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### What are the biggest risks that you are focused on in 2022?

- A. Fraud Risk
- B. Cybersecurity Risk
- C. Third Party Management Risk
- D. Environment, Social, Governance (ESG) Risk
- E. Talent Acquisition and Retention

# **Anti-Fraud Program and Controls**

# Anti-Fraud Programs and Controls



### **Preventive**

- Tone at the Top
- Effective Governance
- Code of Ethics / Conduct
- Culture of Ethics and Integrity
- Positive Working Environment
- Fraud Risk Assessment
- Fraud Policy
- Internal Controls
- Employee and Third-Party Due Diligence
- Training (New Hire & On-going)

### **Detective**

- Whistleblower Program (Hotline)
- Internal Controls
- Internal Audit Function
- Compliance / Risk Management Functions
- Continuous Monitoring by Management

### Responsive

- Investigation and Remediation
- Enforcement Practices
- Demonstrated Accountability
- Disclosure Practices

# Fraud Risk Assessment Background and Objectives



# COSO 2013 INTERNAL CONTROL FRAMEWORK

Recommends every organization consider the potential for fraud in assessing risk as part of internal control

It is anticipated that such an assessment will be <u>refreshed annually</u> and discussed with the Audit Committee.

COSO Principle 8 - "Assess Fraud" - Lists the four primary fraud risk considerations

- 1. Fraudulent reporting
- 2. Safeguarding of assets
- 3. Corruption
- 4. Management Overrides

#### **OBJECTIVES**

Inform Senior Management and the Audit Committee about the existence of any significant fraud risks

Assess how fraud risks are being mitigated

NOT being addressed by a company's existing controls and specific fraud prevention programs

# Polling Question #4

# Jefferson Wells<sup>™</sup>

## How often does your firm perform a fraud risk assessment?

- A. Annually
- B. Every Other Year
- C. Every 3-5 Years
- D. Within the Last Decade
- E. Never

# FRA Approach and Methodology

## Fraud Risk Assessment Participants



### **Accounting/Finance**

Familiar with the financial reporting process and internal controls

### Legal & Compliance

The fraud risk assessment will identify risks that give rise to potential criminal, civil, and regulatory liability if the fraud or misconduct were to occur

# Non-Financial Business Unit and Operations

Leverage their knowledge of day-to-day operations, customer and vendor interactions, and general awareness of issues within the industry

### **Risk Management**

Ensure the fraud risk assessment process integrates with the organization's ERM program

#### **Internal Audit**

Familiar with the organization's internal controls and monitoring functions; integral in developing and executing responses to significant risks that cannot be mitigated practically by preventive and detective controls

## 5-Step Fraud Risk Assessment Methodology



Define the risk assessment universe and fraud categories

Rate/Score the "Likelihood" and "Significance" of each identified fraud scheme

2 Identify potential fraud schemes in each area

- Link fraud risks rated as "High" to existing controls and identify risks not being mitigated by existing controls
- Develop remediation plans to address identified gaps and implement appropriate responses

## Fraud Risk Assessment Tool Examples

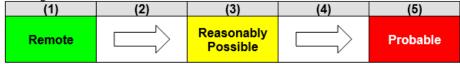


#### Scoring "Likelihood" and "Significance"

#### **Likelihood**

Management's assessment of the likelihood of a fraud risk occurring is informed by instances of that particular fraud occurring in the past at the organization, the prevalence of the fraud risk in the organization s industry, the organization s overall control environment, and other factors, including the number of individual transactions, the complexity of the risk, and the number of people involved in reviewing or approving the process.

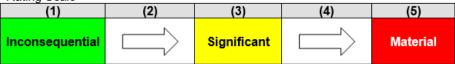
Rating Scale

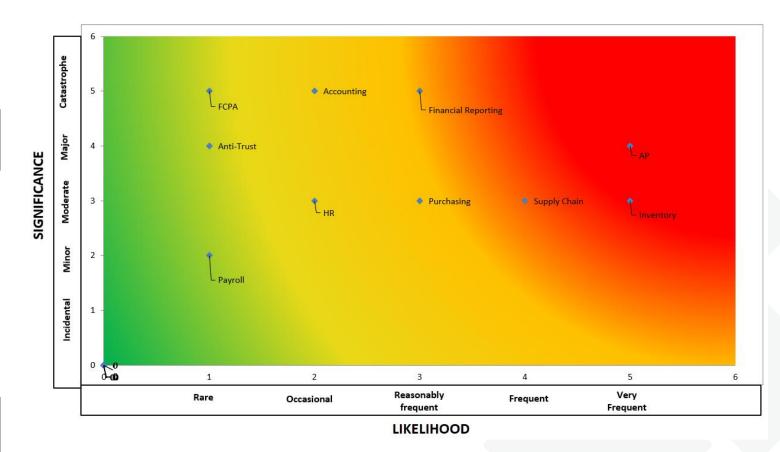


#### **Significance**

The assessment of the significance of a fraud risk should include not only financial statement and monetary significance, but also significance to an organization s operations, brand value, and reputation, as well as criminal, civil, and regulatory liability. For example, two different organizations may have similar amounts of expenses charged via employee expense reports, but one organization is a professional services firm that charges those expenses to clients. Although the likelihood of the risk of fraudulent expense reports and the monetary exposure may be similar at both organizations, the relative significance of fraudulent expense reports to the professional services firm may be greater, given the impact that fraudulent expense reports can have on customer relationships.

Rating Scale





# **Lessons Learned / Best Practices / Tools**

## Fraud Risk Assessment - Lessons Learned



- The foundations of an effective fraud risk management program are rooted in a risk assessment, overseen by the board, which identifies where fraud may occur within the organization
- A fraud risk assessment should be performed on a systematic and recurring basis, involve appropriate personnel, consider relevant fraud schemes and scenarios, and mapping those fraud schemes and scenarios to mitigating controls
- Also done in response to allegations or suspicions
- The existence of a fraud risk assessment and the fact that management is articulating its existence may even deter would-be fraud perpetrators
- An effective Fraud Risk Assessment will identify previously unidentified risks and strengthen the ability of the organization to prevent and detect fraud and misconduct
- 6 Increased importance with SAS 99, AS5 and SEC guidance for management on SOX 404
- 7 Controls designed to mitigate high fraud risks are "key"
- 8 Absence of a Fraud Risk Assessment could result in a "Significant Deficiency"
- 9 Critical component of effective Anti-Fraud Programs and Controls

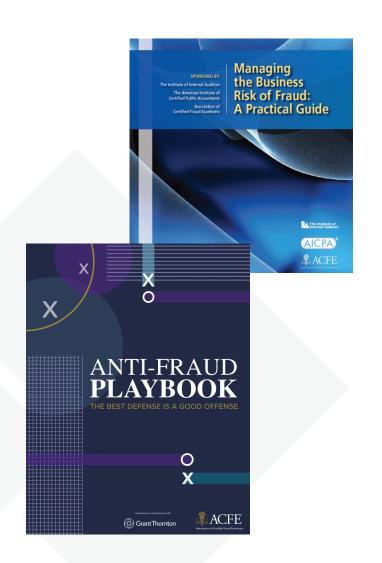
## Fraud Risk Assessment - Lessons Learned



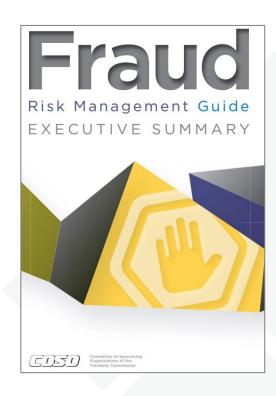
- To protect itself and its stakeholders effectively and efficiently from fraud, an organization should understand fraud risk and the specific risks that directly or indirectly apply to the organization
- A structured fraud risk assessment, tailored to the organization's size, complexity, industry, and goals, should be performed and updated periodically
- The assessment may be integrated with an overall organizational risk assessment or performed as a stand-alone exercise, but should, at a minimum, include risk identification, risk likelihood and significance assessment, and risk response
- An effective fraud risk identification process includes an assessment of the incentives, pressures, and opportunities to commit fraud
- Employee incentive programs and the metrics on which they are based can provide a map to where fraud is most likely to occur
- Fraud risk assessment should consider the potential override of controls by management as well as areas where controls are weak or there is a lack of segregation of duties
- An initial assessment of fraud risk should consider the inherent risks of a particular fraud in the <u>absence</u> of any assumed controls that may address the risk

# Fraud Risk Management – Guidance / Best Practices









### Fraud Risk Assessment Best Reference Tools



- ACFE / AICPA Fraud Risk Management Toolbox
- ACFE 2020 Report to the Nations (next release scheduled for 2022)
- ACFE / IIA / AICAP Fraud Risk Management Guidance
- ACFE / Grant Thornton Anti-Fraud Playbook
- IIA / GTAG 13: Fraud Prevention and Detection in an Automated World
- IIA Practice Guide Internal Auditing and Fraud
- COSO / ACFE Fraud Risk Management Guide

## Q&A / Contact Info



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## THANK YOU FOR ATTENDING!