



Introduction



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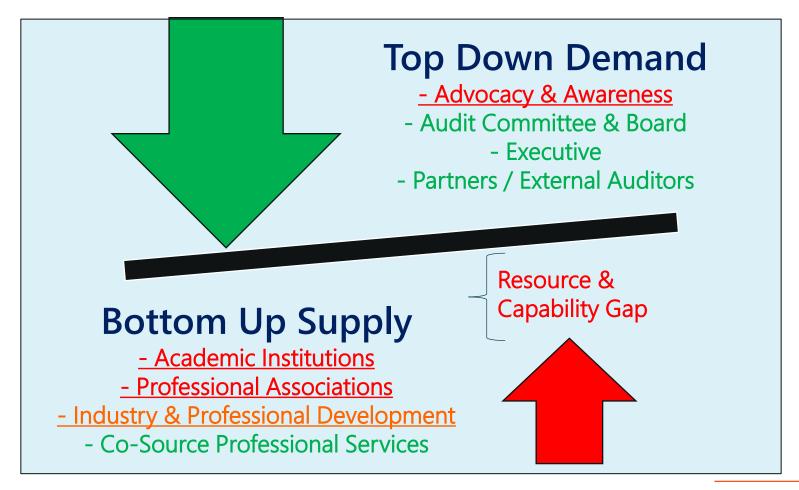
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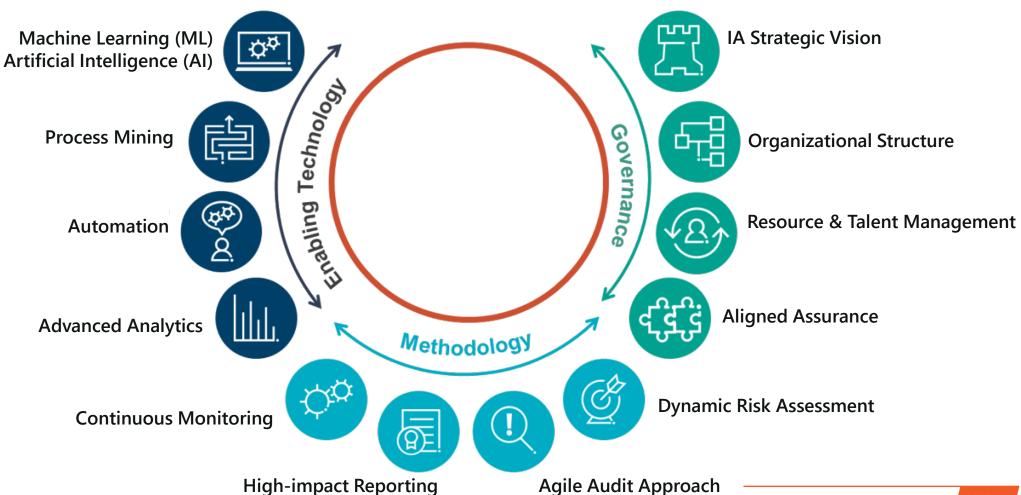
Internal Audit in Canada

Bottom-Up Supply is the Greatest Risk, Followed by Advocacy





Next Generation Internal Audit





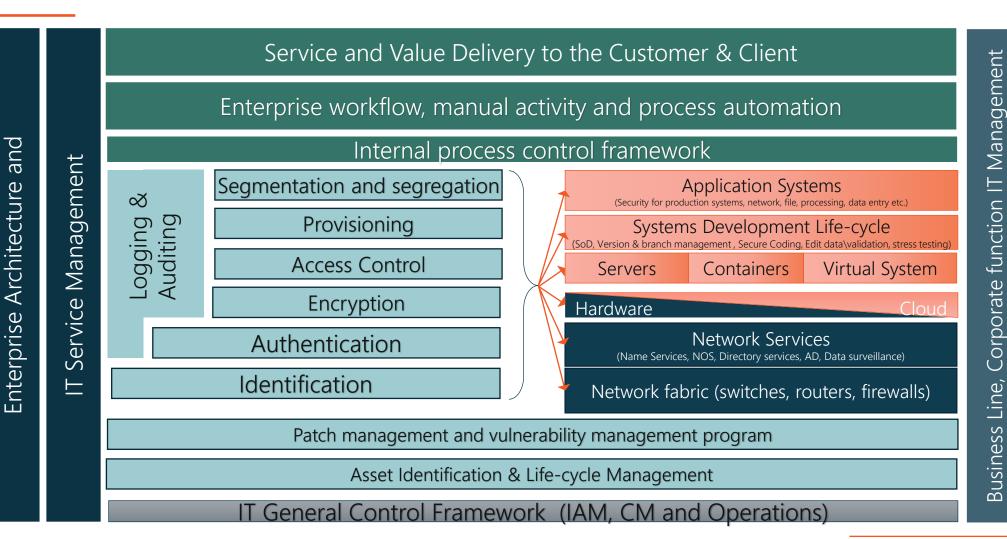
Risk and Audit Planning

Pulse 2021 Findings

Highest Risk Categories				
1	Cybersecurity	71%		
2	IT (not covered in other choices)	48%		
3	Third-party relationships	44%		
4	Operational	43%		
5	ERM and related processes	30%		
Percentage who rated the audit area as high or very high risk.				

Top Audit Plan Allocation Areas					
1	Operational	17%			
2	Financial Reporting (including ICFR)	13%			
3	Cybersecurity	11%			
4	ERM and related processes	9%			
5	Financial (excluding ICFR)	9%			
Percentage who rated the audit area as high or very high risk. ICFR = Internal controls over financial.					



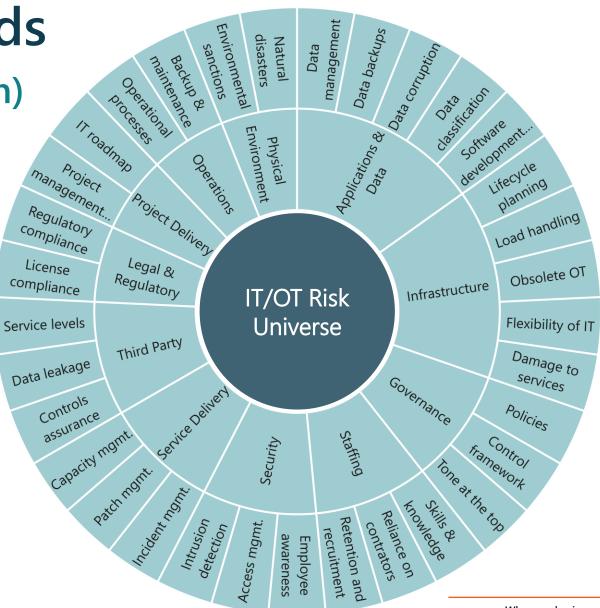


Management and Legal Functions Challenge F c, Complian Op Risk, ERM,

Assurance Party hird Audit External ∞ nternal



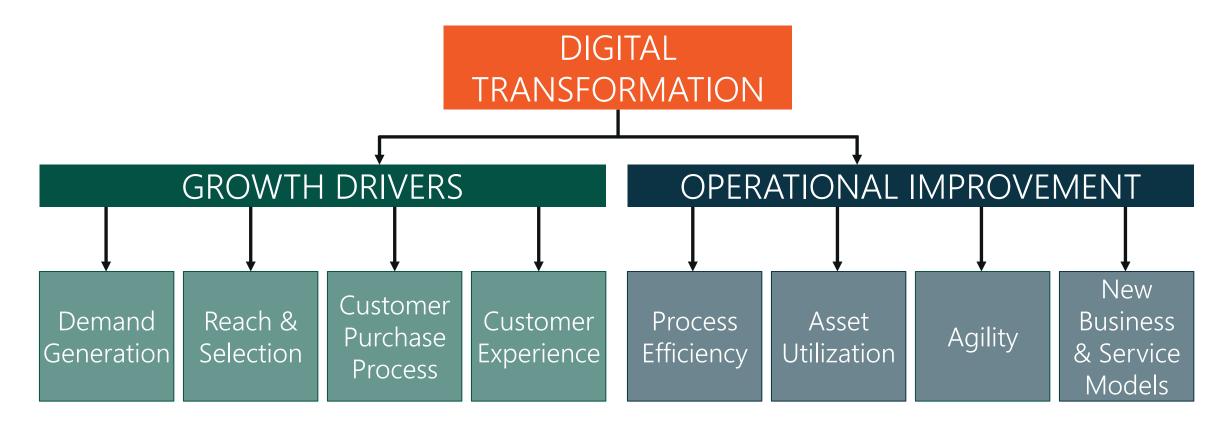
IT (Digital Transformation)





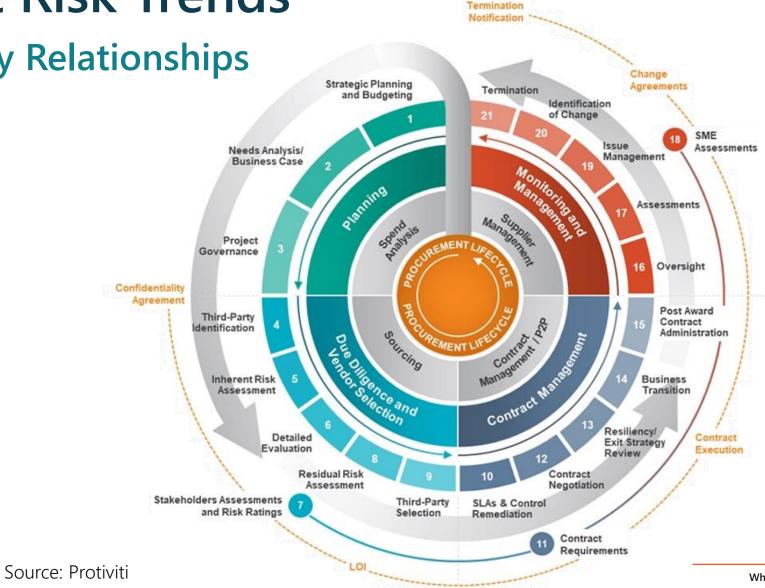
IT (Digital Transformation)

What are the value drivers and risks?





Third-party Relationships





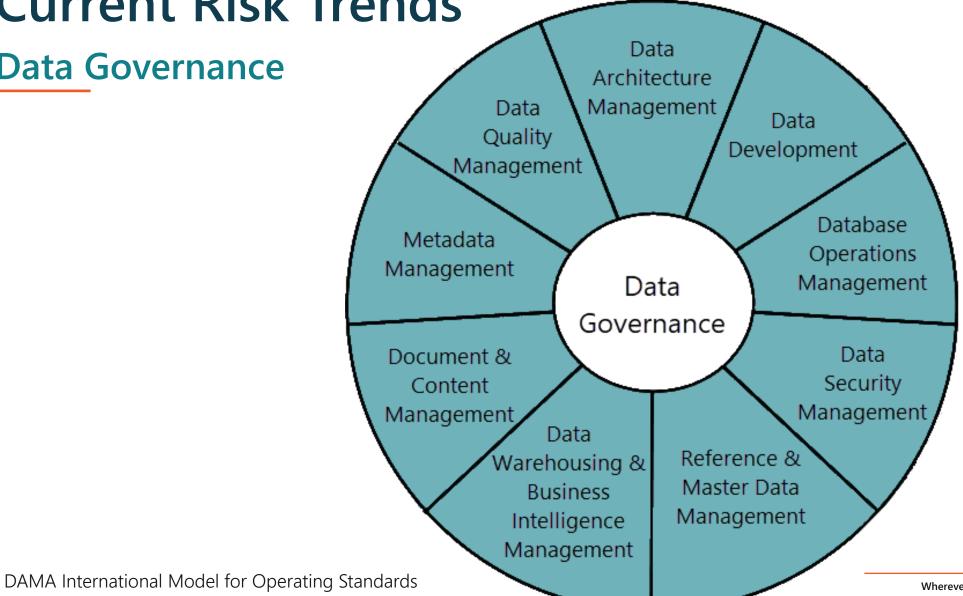
ESG

- Material impact on an organization's operating and financial performance
- Driven by the operating culture of the organization

Y	Environmental	Social	Governance
	Energy efficiency	Employee attraction and retention	Climate change
	 Carbon footprint 	Diversity and inclusion	 Cybersecurity
	• Water usage	Pay equity	 Corruption and bribery
	Waste management	Customer data privacy	 Responsible taxes
	• Packaging	 Social acceptability of projects/business 	 Compensation
	Biodiversity management	Organizational culture	Reliable financial disclosure



Data Governance





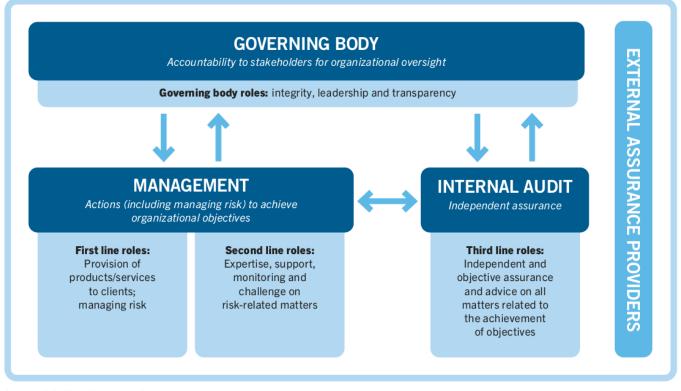
Anticipating Future Risk

- Maturing intelligent digital technologies
- Ongoing global pandemic risk mitigation
- Self-disruption is a competitive advantage
- War for leadership succession talent
- Extreme generational differences in preferences
- Constant increase in ESG expectations
- Data insight competitive advantage
- Never ending cyber threat innovation
- Virtual, automated, and continuous risk management
- Robot co-workers



Continuous Improvement & Testing

The IIA's Three Lines Model (Interactive Governance)



KEY:

1

Accountability, reporting

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Delegation, direction, resources, oversight

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Alignment, communication coordination, collaboration

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Integrated Assurance and Advisory

- Strategy
- Operations
- Quality Management
- Finance & Treasury Supply Chain
- IT

- Development
- Engineering
- Commercial Services
- Others
- Risk Management
- Regulatory Compliance
- Legal
- Company Secretary
- Health and Safety
- Others

Assurance to Internal Assurance

External **Assurance**

- External audit ISO
- Sustainability
- Actuarial
- Others

Risk areas affecting the company

Management

Assurance

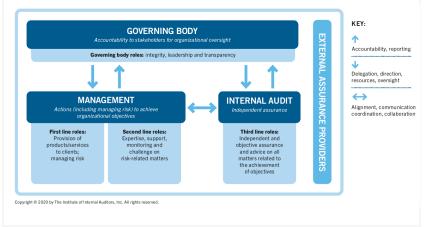
Combined

Board &

Executives

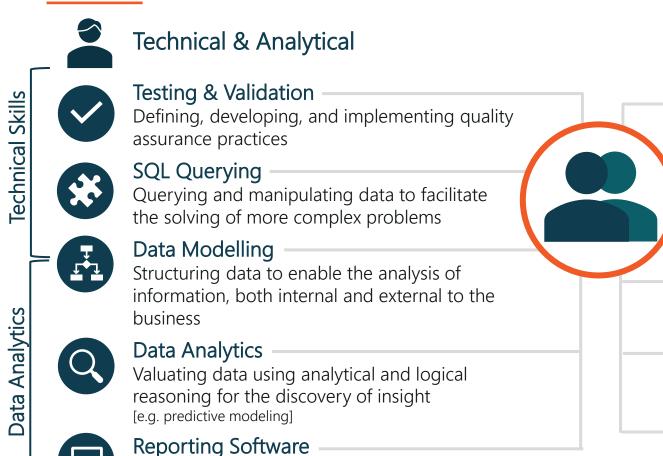
Profiling assurance providers

Combined assurance will leverage an existing model - such as the three lines model - to help clarify roles and responsibilities for assurance providers





Critical Risk Analytics Capabilities



Understanding the underlying theory and

application of key reporting software



Business & Communication



Technology Alignment

Understand how technology can be leveraged to solve business problems



Macro-Perspective

Understanding the company's business strategy, current business issues and priorities, and current industry trends



Business Knowledge

Understand the business measurement of key performance indicators and business frameworks



Business Commentary

Articulation of insight to explain current and forecasted trends, their impact and opportunities for the business

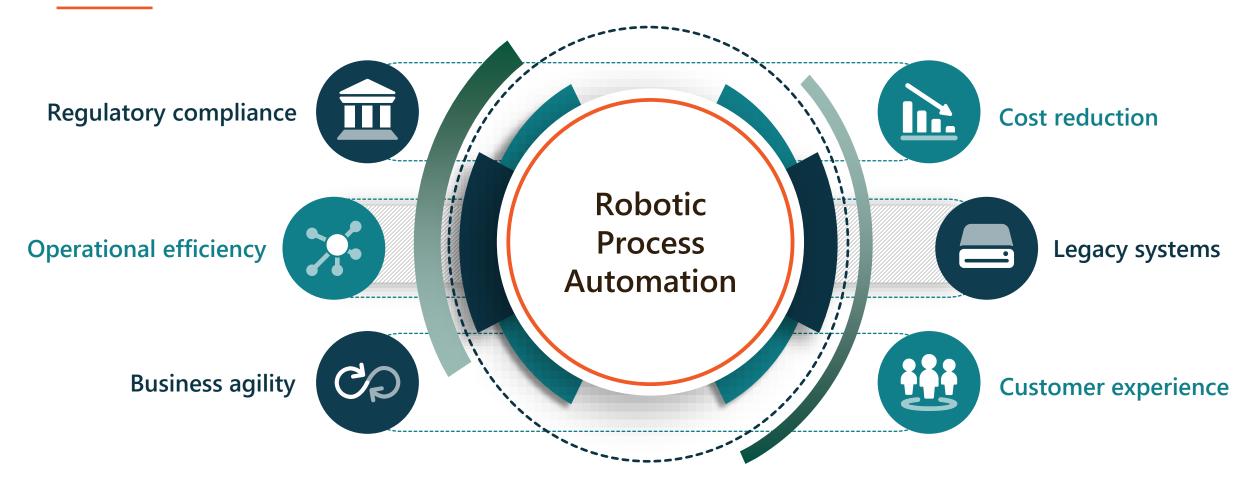


Soft Skills

Communication and interpersonal skills necessary to articulate insight gained from analysis



RPA





Agile Internal Audit

Methodology

Big A Agility:

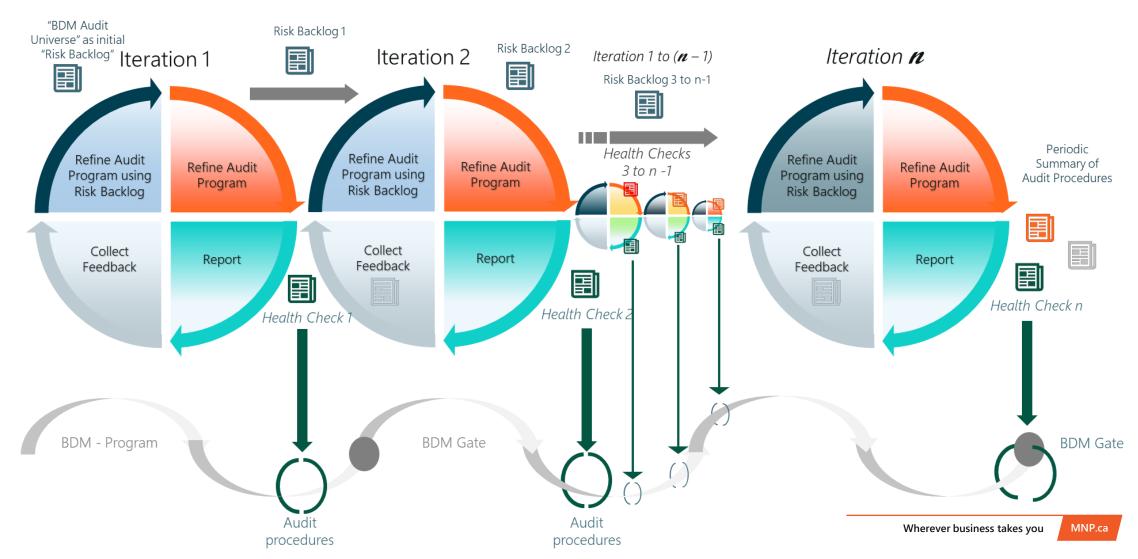
- Agility methodology was created by the IT profession
- Optimizing the value and efficiency related to new system implementations

Small **a** Agility:

- Relates to defining value, continuously being willing to change, and the effectiveness and efficiency of IA work
- Can be applied to all key areas of IA methodology
 [e.g. risk assessment, planning, execution, reporting, and follow up]



Agile Internal Audit





Agile Internal Audit

Agile IA Implementation Spectrum

Agile Lean

- Focus on reducing waste in the audit process
- Emphasize mindset shift toward Agile values and principles

Agile Lite

- Socialize with staff
- Experiment with Agile methods and tools during audit engagements:
 - Daily stand-up meetings
 - Working in sprints
 - Agile wall/Kanban board
- Provide formal Agile training

Full Agile

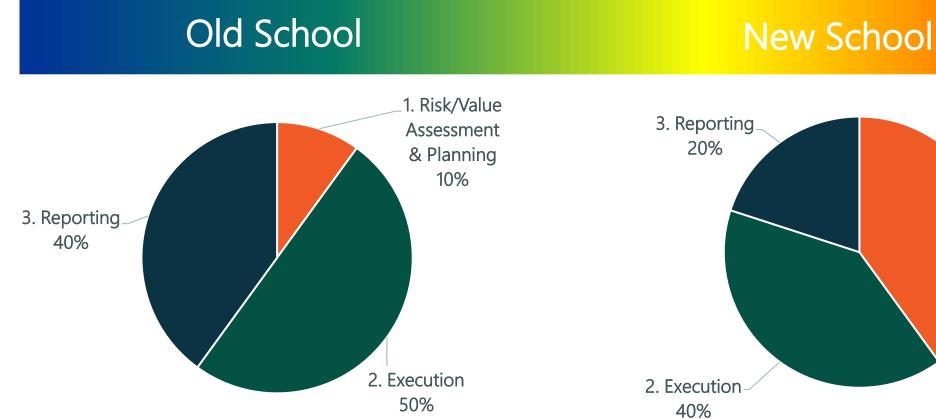
- Commitment to Agile IA:
 - Socialize with stakeholders
 - Develop change management plan
 - Select methodology
 [e.g. scrum, Kanban, etc.]
 - Formalize roles

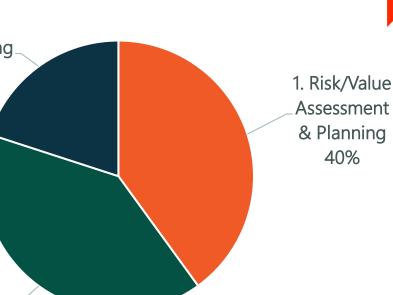
Source: Agile Internal Audit, R. Wright Jr.



Old School to New School (Agile)

Agile Requires High Quality Planning







Q&A



Please contact Richard Arthurs for more information

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