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- I am not authorized to speak on behalf of Atlanta Public Schools



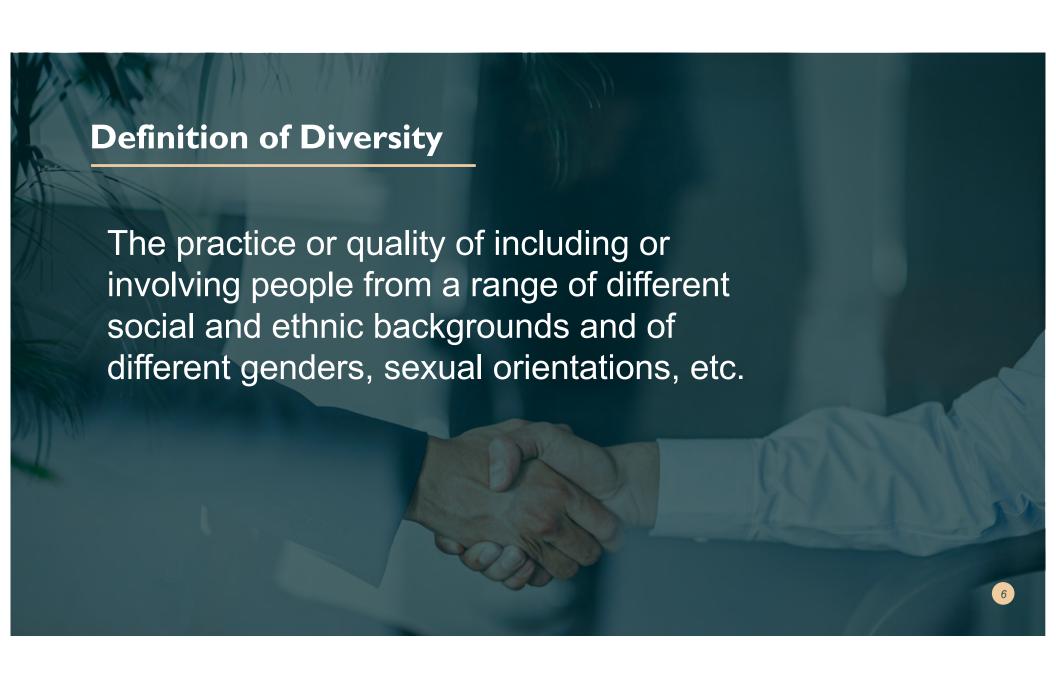
Moral principles that govern a person's behavior or the conducting of an activity.

Also called **moral philosophy**, the <u>discipline</u> concerned with what is morally good and bad and morally right and wrong.

#### **Ethics & the Role of Internal Auditors**

- IIA Code of Ethics
- Organization & Departmental Ethics Requirements
- · Auditors must be unbiased, free from conflicts of interest, exhibit honesty
- Establishes Trust → Increases Public and Stakeholder Confidence → Catalyst for Change →

#### **Drive Value**



#### **Diversity breakdown**

Social – Family background, Education, Financial Status

Ethnic – Black, Native American, Hispanic, Indian, Asian, White, etc.

**Gender (or Gender Identity)** – Male, Female, Trans-man, Trans-woman, Non-binary, Latinx, Two-spirit

**Sexual Orientation** – Straight, Gay, Lesbian, Bi-sexual, Asexual, Pansexual, Poly, etc.

Other Markers - Veteran, Disabled, Religion, etc.

#### **Polling Question #1**

Is the leadership team (Management and Board of Directors) at your organization diverse?

- A. Yes, we're on par for the course!
- B. Umm....we've got a little work to do.
- C. ( 9 ) ... Not sure.



## **Equality vs. Equity**

## **Equality**



## **Equity**



Source: https://momentousinstitut e.org/blog/equity-whytalk-about-it-with-children

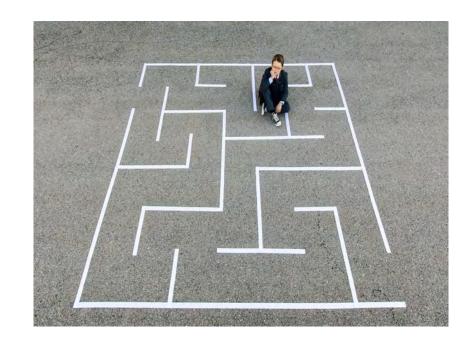
### **Common areas of Inequity**

**Interview Questions** 

Pre-Employment Skills Test

Compensation

**Performance Evaluations** 



#### **Polling Question #2**

Does your organization have a Diversity, Equity, & Inclusion department?

- A. Yes
- B. No
- C. Not sure

#### **Definition of Inclusion?**

The practice or policy of providing equal access to opportunities and resources for people who might otherwise be excluded or marginalized, such as those who have physical or mental disabilities and members of other minority groups

#### What does Inclusion feel like?

Feeling comfortable at work

Feeling welcome

Confident to be themselves

Feeling valued and respected

Safe space



#### **ESG**

Environmental, Social, & Governance

ESG refers to specific nonfinancial data designed to be used by investors, donors, consumers, and workers for evaluating the material risk that the organization is taking based on the externalities it is generating. The data produced can also be used within an organization as metrics for strategic and managerial purposes.

## **Example ESG Factors**



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#### **Polling Question #3**

Has your Internal Audit Department audited your organization's Diversity, Equity, & Inclusion program?

- A. Yes, we can check that box!
- B. Not yet, but it's in the plan.
- C. Nope, not on the radar!
- D. Not sure, ( ) voluntarily talk to the auditors??

## **Improving Diversity**

- Post to job boards for diverse candidates
- Evaluate diversity amongst executives
- Update policies and procedures
- Dress Code
- Flexible work schedule
- Training
- · Social media & website



## **Improving Equity**

- Accommodate different learning styles
- Professional development & training needs
- Accessible job descriptions
- Skill-based hiring
- Financial or recognition-based incentives
- Equal Benefits
- Continuous re-evaluation of policies and practices



## **Inclusion Opportunities**

**Management (Decision-making) Positions** 

**Policies & Procedures** 

**Collaborative environment** 

Offer development opportunities

Be aware of religious holidays for all cultures



#### **Audit Program Drivers**

- Policies and Practices around hiring, promotion, performance evaluation
- Company materials (Training, Brochures, Educational Case Studies) Do they only paint one picture?
- Website imagery Does it reflect the current workforce?
- Biased language in job descriptions
  - Certain words attract certain people or put them off (i.e., high-achiever, ambitious)
- Interview questions, Skills Rubrics, Algorithms, etc.
- Employee Handbook & Benefits Documents
- Showcasing specific programs or Affinity Groups
- Organizational Leadership (i.e., employee surveys, homogenous group leadership has blind spots)
- Data Analytics: Hiring & Promotion rates (different demographics); Equal Pay; Organizationwide demographics or individual units and/or locations
- Policies around events and incentives

#### **DEI** Benefits



#### **Increased Profit Margins**

According to Gallup, increased employee engagement can boost profits by an average of \$2,400 per employee per year.



## Boosts Innovation & Creativity

On average, companies that promote inclusive work environments generate a third of their revenue from innovative products and services. Companies that don't, generate less than a quarter in the same way. —LinkedIn



# Boost Employee Engagement & Retention

Diverse and inclusive workplaces experience higher levels of engaged workers, which automatically leads to better job performance and increased productivity. --LinkedIn



When a company has a diverse culture, it invites and accepts more viewpoints, allowing it to reach a wider audience and giving it an advantage over competitors with a homogenous culture and fewer perspectives.

-Forbes.com



#### **Increased Returns**

Research by McKinsey shows that companies that actively promote diversity and inclusion strategies are 35% more likely to achieve above-average returns – with business performance increased by 31%.

--LinkedIn

