

## Internal Control to Maintain Trust

Jay Wagner CIA, CFE, CISA



Event Date

May 15, 2024

9am - 10am PT

CPE credits

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In accordance with the standards of the National Registry of CPE Sponsors, CPE credits will be granted based on a 50-minute hour.

### Program Summary

The organizational landscape is consistently changing. Shrinking budgets, a growing public awareness including expectations for greater transparency help drive the need for organizations, now more than ever, to build and maintain trust. However, how would one build trust? How do negative events impact trust? And how can an organization rebuild public after an adverse event?

In this session, we will:

- Understand key definitions for internal controls and trust.
- Understand the importance of internal controls in maintaining trust
- Discuss the impact of fraud on trust
- Understand the red flags and some myths surrounding fraud
- Consider the importance of credibility
- Discuss real life scenarios

We will walk through the importance of building an internal control structure to help build or rebuild trust, understand how to recognize and potential fraud and walk through some real-life examples of organizations that experienced fraud and how it impacted their public trust.

### Speaker Bio

Jay Wagner is the chief audit executive for the Office of the Illinois Attorney General. Reappointed to a third five year term in 2024, Jay directs a comprehensive, agency-wide internal audit program in conformance with professional auditing standards and Illinois law.

Jay has spent his entire 26 year auditing career in the public sector, also serving as the chief audit executive for the Illinois Department of Veterans' Affairs, an internal auditor with the Illinois Office of the Attorney General, and an information systems auditor with the Illinois Office of the Auditor General. He also occasionally teaches courses at the university level.

Jay received a Master of Science degree in Management Information Systems from the University of Illinois at Springfield (2001) and a Bachelor of Science in Management Information Systems from Illinois College (1996).

Jay has been an active volunteer in the IIA since 2005, serving multiple roles in the Springfield, Illinois chapter including vice president, secretary, program chair, webmaster, and three terms as the chapter's

president. He is currently an IIA District Advisor on the IIA Chapter Relations Committee (CRC), having previously served as an IIA District Representative. Jay is also a member of the Illini chapter of the Information Systems Audit and Control Association (ISACA) and the St. Louis chapter of the Association of Certified Fraud Examiners (ACFE). Jay holds certifications as a Certified Internal Auditor (CIA), Certified Fraud Examiner (CFE), and Certified Information Systems Auditor (CISA).

Registration Type	Fees
IIA Members	Free
Non-Members	\$20
Students (with valid Student ID)	Free

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