



Sunday, 17 July

10:00 a.m. – 6:00 p.m. CDT

Conference Registration and Customer Relations

WORKSHOPS

1:00 – 5:00 p.m. CDT

4.2 CPEs

**Networking Break from
3:00 - 3:30 p.m. for Workshop
Attendees Only**

**NASBA Field of Study
Learning Level
Meeting Room**

Workshop 1
**Managing Risk, Governance and Sustainability:
The Role of Internal Audit in Navigating the
Changing Business Landscape**

Rodney Irwin
 World Business Council for Sustainable
 Development (WBCSD)
 Chief Operating Officer
 Lecturer
 Yale School of Management
 USA

Brad Monterio, Executive Vice President of
 Member Competency and Learning
 The IIA Global Headquarters
 USA

*Additional Registration and
Fee Required to Attend*

*Workshops are available for purchase and do
not require a conference registration*

Specialty Knowledge
 Basic

Workshop 2
RPA is Here: Now What?

Bryant Richards, CIA, CRMA, CMA
 Director, Center for Intelligent Process
 Automation
 Nichols College
 USA

Mike Jacka, CIA
 Chief Creative Pilot
 FPACTS
 USA

*Additional Registration and
Fee Required to Attend*

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not require a conference registration*

Information Technology
 Intermediate

Workshop 3
**CIA Exam Prep Course: Part 1 — The IIA's CIA
Learning System® Essentials of Internal
Auditing**

Vicki McIntyre, CIA, CPA, CFSA, CRMA, CGAP
 President
 FirstPlus Resolutions, Inc.
 USA

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Fee Required to Attend*

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not require a conference registration*

Auditing
 Basic

Workshop 4
**CIA Exam Prep Course: Part 2 — The IIA's CIA
Learning System® Practice of Internal Auditing**

Goli A. Trump, CIA, CRMA, CFE
 Director, Internal Audit and Advisory Services
 Montgomery College
 USA

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Auditing
 Basic

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7:45 a.m. – 6:00 p.m. CDT	Conference Registration and Customer Relations			
7:45 – 8:45 a.m. CDT	Networking, Continental Breakfast, and Coffee			
8:45 – 9:00 a.m. CDT	Transition Break			
9:00 – 9:15 a.m. CDT	Opening Remarks and from the IIA Global Board Chair Charlie T. Wright, CIA, CPA, CISA Chairman of the Global Board, The IIA Chief Risk Officer, Jack Henry and Associates			
9:15 – 10:30 a.m. CDT	General Session 1: State of the Internal Audit Profession Anthony J. Pugliese, CIA, CPA, CGMA, CITP President & Chief Executive Officer The IIA Global Headquarters USA			
1.5 CPEs NASBA Field of Study Learning Level Meeting Room				Auditing Basic
10:30 – 10:45 a.m. CDT	Awards Ceremony			
10:45 – 11:20 a.m. CDT	Networking Break			
CONCURRENT SESSION	AI & Data Analytics / Audit Methodology	Cybersecurity / Technology	GRC / Regulatory Issues	Leadership / People Development
11:25 a.m. – 12:25 p.m. CDT 1.2 CPEs NASBA Field of Study Learning Level Meeting Room	CS 1–1 Scaling Automation Through a Revised Internal Audit Operating Model Geoff Kovesdy, CRMA, CISA, CISSP, CRISC Principal Deloitte & Touche LLP USA	CS 1–2 Disruptive Technology: How Dow Chemical Leverages Cybersecurity Technology for Internal Audit and Compliance Brian Tremblay, CIA, CISA Compliance Practice Leader Onapsis USA Jeff Miller, CISA, CISSP Cybersecurity Manager The Dow Chemical Company USA	CS 1–3 ESG and Internal Audit's Responsibilities Imtiaz Hussain, CPA, CISM Managing Director and Deputy Chief Auditor BNY Mellon UNITED KINGDOM	CS 1–4 Why Most KPIs Drive Internal Audit in the Wrong Direction Maciej Piotunowicz, CIA Chief Audit Executive Bank Gospodarstwa Krajowego (State Development Bank of Poland) POLAND
	Auditing Intermediate	Information Technology Intermediate	Auditing – Governmental Intermediate	Auditing Intermediate
12:25 – 12:35 p.m. CDT	Transition Break			

Monday, 18 July

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CONCURRENT SESSION	AI & Data Analytics / Audit Methodology	Cybersecurity / Technology	GRC / Regulatory Issues	Leadership / People Development
12:35 – 1:35 p.m. CDT 1.2 CPEs NASBA Field of Study Learning Level Meeting Room	CS 2–1 Using a Fraud Risk Map to Uncover Fraud Patterns James Ruotolo, CFE Senior Manager, Fraud and Financial Crimes Grant Thornton LLP USA	CS 2–2 Cybersecurity Insanity: Doing the Same Thing But Expecting a Different Result Grant Ostler, CPA Director, Integrated Risk Principal Workiva USA Matt Kelly Editor and Chief Executive Officer Radical Compliance USA	CS 2–3 Integrating Sustainability Into the Three Lines Model: The Role of Internal Audit Amy Senter Director North America World Business Council for Sustainable Development (WBCSD) USA Jim Pelletier, CIA, CGAP Vice President, Portfolio Strategy The IIA Global Headquarters USA	CS 2–4 Steps to Future-proofing Your Internal Audit Function Larry Herzog Butler, CIA, CRMA, CPA, CGMA, CRISC Head of Internal Audit Delivery Hero SE GERMANY Sholpan Niyazbayeva, CIA, ACCA Senior Manager, Global Internal Audit Delivery Hero SE GERMANY
	Auditing Intermediate	Auditing Intermediate	Auditing Intermediate	Personal Development Intermediate
1:35 – 2:45 p.m. CDT	Lunch			
2:45 – 4:00 p.m. CDT 1.5 CPEs NASBA Field of Study Learning Level Meeting Room	General Session 2: Good Employees Can Rationalize Bad Decisions: A Look at Fraud in Today's Organizations Kelly Richmond Pope, Ph.D., CPA Forensic Accountant Associate Professor, DePaul University Filmmaker USA			Specialty Knowledge Basic
4:00 – 4:35 p.m. CDT	Networking Break			

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CONCURRENT SESSION	AI & Data Analytics / Audit Methodology	Cybersecurity / Technology	GRC / Regulatory Issues	Leadership / People Development
4:40 – 5:40 p.m. CDT 1.2 CPEs	<p>CS 3-1 Welcome to the New Age: Influencing a Data-forward Culture</p> <p>Samantha Webster, CPA, CFE Enterprise Risk and Audit Director LATICRETE International, Inc. USA</p> <p>Kevin Legendre Senior Audit Data Analyst Mohegan Sun USA</p> <p>Grant Houle Chief Audit Executive Mohegan Sun USA</p>	<p>CS 3-2 An Internal Auditor's Guide to Cybersecurity</p> <p>Darren Hulem, CISA, CEH, Security + Supervisor, IT and Risk Advisory Services GRF CPAs & Advisors USA</p> <p>Melissa Musser, CPA, CITP, CISA Partner and Director, Risk and Advisory Services GRF CPAs & Advisors USA</p> <p>Mac Lillard, CPA, CFE, CISA, CRISC, CITP Risk & Advisory Services, Manager GRF CPAs & Advisors USA</p>	<p>CS 3-3 Changing the Game to Accelerate Risk Response!</p> <p>Patrick Rodriguez, CIA, CISA Solutions Consultant Wolters Kluwer TeamMate USA</p>	<p>CS 3-4 The Hershey Company's Digital Audit Strategy</p> <p>Jonathan Laubentine, CPA, CFE Senior Director, Internal Audit The Hershey Company USA</p> <p>Sanjay Singh Vice President, Internal Audit The Hershey Company USA</p>
NASBA Field of Study Learning Level Meeting Room	Auditing Basic	Information Technology Basic	Auditing Intermediate	Auditing Intermediate
5:40 – 5:45 p.m. CDT	Transition Break			
5:45 – 7:15 p.m. CDT	Welcome Reception			

Tuesday, 19 July

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7:45 a.m. – 6:00 p.m. CDT	Conference Registration and Customer Relations			
7:45 – 8:45 a.m. CDT	Networking, Continental Breakfast, and Coffee			
8:45 – 9:00 a.m. CDT	Transition Break			
9:00 – 10:30 a.m. CDT <i>(60 min. Presentation)</i> 1.2 CPEs	<p>General Session 3: Concrete Empathy: A Playbook for Leading Modern Teams to Innovation</p> <p>Erica Dhawan Award-winning Keynote Speaker and Author USA</p>			
NASBA Field of Study Learning Level Meeting Room				Behavioral Ethics Basic
10:30 – 11:05 a.m. CDT	Networking Break			

Tuesday, 19 July

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CONCURRENT SESSION	AI & Data Analytics / Audit Methodology	Cybersecurity / Technology	GRC / Regulatory Issues	Leadership / People Development
11:10 a.m. – 12:10 p.m. CDT 1.2 CPEs NASBA Field of Study Learning Level Meeting Room	CS 4–1 The Power of Analytics and Visualizations in Internal Audit Jenna Caprara, CIA, CFE Internal Audit Manager AARP USA Matt Leister, CISA IT Internal Audit Manager AARP USA	CS 4–2 Mounting a Defense Against Ransomware: How to Manage Your Risk Joe Shusko, CISA, PMP Principal, IT Risk and Cybersecurity Baker Tilly, US, LLP USA Emily Di Nardo, CPA, CITP, HITRUST CHQP Partner Baker Tilly, US, LLP USA	CS 4–3 Rats in a Maze: A Behavioral Perspective on Ethics for Internal Auditors Bryant Richards, CIA, CRMA, CMA Director, Center for Intelligent Process Automation Nichols College USA Mike Jacka, CIA Chief Creative Pilot FPACTS USA	CS 4–4 Beyond 3 Lines: The Collaboration Imperative For Connected Risk Richard F. Chambers, CIA, QIAL, CCSA, CGAP, CRMA Senior Internal Audit Advisor AuditBoard USA
	Auditing Basic	Information Technology Intermediate	Behavioral Ethics Basic	Auditing Overview
12:10 p.m. – 12:20 p.m. CDT	Transition Break			
CONCURRENT SESSION	AI & Data Analytics / Audit Methodology	Cybersecurity / Technology	GRC / Regulatory Issues	Leadership / People Development
12:20 – 1:20 p.m. CDT 1.2 CPEs NASBA Field of Study Learning Level Meeting Room	CS 5–1 Internal Audit’s Roles in Mitigating Cognitive Biases Angelina K. Y. Chin, CIA, CRMA, CCSA, CPA Retired Audit Director & Author USA Mark Salamasick, CIA, CRMA, CISA, CSP Managing Director Mark Salamasick & Associates USA	CS 5–2 Emerging and Next Wave Technologies: Balancing Risk and Opportunity Randy Armknecht, CISSP Managing Director, Emerging Technologies Protiviti USA Ben Franjesevic, CIA, CISA, CMA Director, Technology Audit Protiviti USA	CS 5–3 Leveraging COSO and Enhancing Governance Paul Sobel, CIA, QIAL, CRMA Chairman COSO USA Patricia K. Miller, CIA, QIAL, CRMA, CISA, CPA Owner PKMiller Risk Consulting, LLC USA	CS 5–4 A Forward-looking Internal Audit Function Sod Chuluunbaatar Executive Director, IT Internal Audit Syneos Health USA Olusegun Ogunnaike Americas Internal Audit & Controls Solutions Leader EY USA
	Behaviorial Ethics Intermediate	Information Technology Intermediate	Business Management and Organization Intermediate	Auditing Intermediate
1:25 – 2:30 p.m. CDT	Lunch			

Tuesday, 19 July

<p>2:30 – 3:30 p.m. CDT 1.2 CPEs</p> <p>NASBA Field of Study Learning Level Meeting Room</p>	<p>General Session 4: DEI and IA: How Internal Audit Can Optimize Diversity, Equity, and Inclusion for the Department and the Company</p> <p>Moderator: Dorri C. McWhorter President and Chief Executive Officer YMCA of Metropolitan Chicago USA</p> <p>Yemi Akisanya Global Head of Diversity, Equity, and Inclusion Groupon USA</p> <p align="right">Personnel/Human Resources Intermediate</p>
<p>3:30 – 3:40 p.m. CDT</p>	<p>Transition Break</p>

<p align="center">CONCURRENT SESSION</p>	<p align="center">AI & Data Analytics / Audit Methodology</p>	<p align="center">Cybersecurity / Technology</p>	<p align="center">GRC / Regulatory Issues</p>	<p align="center">Leadership / People Development</p>
<p>3:40 – 4:40 p.m. CDT 1.2 CPEs</p> <p>NASBA Field of Study Learning Level Meeting Room</p>	<p>CS 6–1 The Personal Data Supply Chain: What It Means to You and Your Company Now Audit Wise</p> <p>Frank Vukovits, CIA, CISA Senior Director, Strategic Alliances Fastpath Solutions USA</p> <p align="right">Auditing Intermediate</p>	<p>CS 6–2 Assicurazioni Generali: Innovation Is About People</p> <p>Luca Veghini Global Head of Audit Operations, Methodology & Technical Support Assicurazioni Generali ITALY</p> <p>Nora Gürtler Head of Group Audit Assicurazioni Generali ITALY</p> <p align="right">Information Technology Advanced</p>	<p>CS 6–3 Third Party Risk Management: Taming the Winds of Change</p> <p>Linda Tuck Chapman Chief Executive Officer Third Party Risk Institute Ltd. USA</p> <p align="right">Auditing Basic</p>	<p>CS 6–4 Diversity: Are We Just Checking the Box?</p> <p>Mark Maraccini Partner Crowe USA</p> <p>Kimberly Ellison-Taylor, CPA, CGMA, CITP, CISA Chief Executive Officer KET Solutions, LLC USA</p> <p>Kavita Zeeshan, CIA Senior Audit Manager Crowe LLP USA</p> <p align="right">Personal Development Basic</p>
<p>4:40 – 5:25 p.m. CDT</p>	<p>Networking Break</p>			

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Wednesday, 20 July

7:45 a.m. – 2:00 p.m. CDT	Conference Registration and Customer Relations
7:45 – 8:45 a.m. CDT	Networking, Continental Breakfast, and Coffee
8:45 – 9:00 a.m. CDT	Transition Break
9:00 – 11:00 a.m. CDT (90 min. Presentation) 1.8 CPEs	General Session 5: Courageous Civility: Creating a Culture of Equity, Diversity, and Belonging Shola Richards Founder and Chief Executive Officer Go Together Global USA
NASBA Field of Study Learning Level Meeting Room	Personal Development Basic
11:00 – 11:30 a.m. CDT	Networking Break
11:40 a.m. – 1:00 p.m. CDT (60 min. Presentation) 1.2 CPEs	Closing Keynote: Tunnel Vision to Lateral Vision: New Tools to Navigate ESG in the World Gillian Tett Editorial Board Chair and Editor-at-Large, US Financial Times USA
NASBA Field of Study Learning Level Meeting Room	Specialty Knowledge Basic

WORKSHOPS

2:00 – 6:00 p.m. CDT 4.2 CPEs Networking Break from 3:00 - 3:30 p.m. for Workshop Attendees Only	Workshop 1 Auditor's Guide to Data Governance and Literacy	Workshop 2 Assessing Ethics for your Organization	Workshop 3 Practicing Agility	Workshop 4 CIA Exam Prep Course: Part 3 — The IIA's CIA Learning System® Business Knowledge for Internal Auditing
	Michael Malcolm, CIA, CRMA, CISA, CISSP, CFE Manager, IT Compliance and Advisory Just Energy CANADA	Mike Joyce, CIA, CPA, CRMA Vice President Chief Auditor & Compliance Officer Blue Cross & Blue Shield Association USA Deanna Sullivan, CIA, CRMA, CPA, CFE Principal SullivanSolutions USA	Alison Williams, CIA, CISA Audit & Risk Consultant and Speaker Kaiser Consulting USA Jami (Harris) Shine, CIA, CRMA, CISA, CRISC Corporate and IT Audit Manager QuikTrip USA	Vicki McIntyre, CIA, CPA, CFSA, CRMA, CGAP President FirstPlus Resolutions, Inc. USA
	<i>Additional Registration and Fee Required to Attend</i>	<i>Additional Registration and Fee Required to Attend</i>	<i>Additional Registration and Fee Required to Attend</i>	<i>Additional Registration and Fee Required to Attend</i>
	<i>Workshops are available for purchase and do not require a conference registration</i>	<i>Workshops are available for purchase and do not require a conference registration</i>	<i>Workshops are available for purchase and do not require a conference registration</i>	<i>Workshops are available for purchase and do not require a conference registration</i>
NASBA Field of Study Learning Level Meeting Room	Auditing Basic	Behavioral Ethics Basic	Auditing Intermediate	Auditing Basic

16.8 Total CPEs (workshops not included in total)

Wednesday, 20 July

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